

STOCK

- Don't overstock the unit. Every freezer has a maximum load line marked inside. If your freezer is over-stocked, it could ice up which will affect it's performance.
- Always stock your unit last thing at night. This gives the product sufficient time to get to the right serving temperature.
- Re-stock your unit as regularly as possible. Don't wait until the unit is empty before you re-stock it. Always keep your stock topped up.

LOCATION & AIR-FLOW

- Ensure an air gap of 50mm [2 inches] is left around the sides, back and top of your unit at all times. Your freezer is very dependent on sufficient airflow to enable it to function correctly.
- Don't block any of the vents - don't place boxes or bulky items in front of the freezer as this will reduce airflow and cause the unit to overheat.
- Keep away from sources of heat

CLEANING

- EXTERNAL BODY - neutral soap and water
- STAINLESS STEEL - warm water, mild detergent and dry with a clean, dry cloth
- GLASS - glass cleaning product
- PLASTIC - warm water and mild detergent
- NO SOLVENTS OR ALCOHOL

VENTILATION MAINTENANCE

- OPEN THE VENT GRILL ON THE UNIT - carefully loosen and take out each screw to remove the ventilation grill
- THOROUGHLY CLEAN THE VENT REGULARLY - using a vacuum cleaner or soft brush, clean the condenser thoroughly. This area builds up with dust which reduces performance
- GREATER EFFICIENCY - regular maintenance of the condenser can drastically improve energy efficiency and equipment performance

SEASONAL USE

- Ensure the product is thoroughly clean and dry when preparing for use
- Leave doors open when not in use to avoid mould and bad odours
- Switch on once fully clean and dry

WHAT TO DO IN THE EVENT OF A MALFUNCTION

- Ensure the freezer is plugged in
- Check the fuse in the plug has not blown.
- Check the freezer is adequately ventilated. A gap of at least 50mm all the way round the unit is recommended for correct operation.
- Check that the condenser on the freezer (detailed above) is not blocked with dirt / dust / fluff. Vacuum and brush it gently to remove any build up.
- Ensure the freezer grille is clear of obstruction. It is vital to give the compressor and condenser adequate ventilation to stay cool.
- Situate the freezer away from direct sunlight. Large variations in ambient temperature will be detrimental to the working life of the freezer.
- Has the freezer been defrosted lately? A freezer may not work as efficiently as it could if there is a major ice build-up in the unit. This could also lead to compressor failure.

FREEZER SETTINGS

- Check the freezer is on the correct setting. If necessary, remove the freezer grille to access and adjust the thermostat dial. Turn it clockwise to make it run colder and anti-clockwise to make it run warmer.
- Make adjustments a little at a time. The warmer the environment your freezer is in, the higher the thermostat may need to be set to compensate.

WARRANTY & FURTHER ASSISTANCE

- All new freezers have a two year parts and one year labour warranty. If you have a problem, please call the manufacturer service-care line that should be on a sticker on the back of the unit quoting the serial number of your freezer. Should you have any additional queries or your freezer is out of warranty, please call our office number on 0113 320 6656.